

Ordering Tips

Here are Some Tips to Ensure Smooth Order Processing

We're sure you'll find our online order process easy to use and trouble-free. SWReg, Inc, an affiliate of DR globalDirect, Inc, handles our CARCare order processing and fulfillment for us. And they are great at what they do. Most online orders are processed in a matter of minutes once they are submitted.

Here are a few tips for you to follow to help make certain that we can complete your order quickly and accurately.

- **Your Email Address Must be Valid**
You will receive post-order information, your order confirmation details, and your registration key(s) via email. Please make certain that the email address that you enter on the order form is correct, and that your email account is active and operating properly.
- **Whitelist www.swreg.org**
You will receive post-order information, including your registration key, via email from SWReg, Inc. Please make certain that email spam filtering does not block receipt of email from the **swreg.org** domain.
- **Credit Card Information**
Your name as it appears on your credit card must match the name that you enter on the order form. Your address information and phone number that you enter on the order form must match the information that your credit card company has on file for you. If this information does not match your order may be delayed or may be declined. Make sure that the Month/Year expiration is correct, and that you enter a valid PIN, if required.

Need Help? Please [E-Mail](#) us and we'll be glad to assist you.